



IT Optimizers®
Strategy. Resources. Results

Welcome to the Webinar

A Candid Conversation: The Future of the Health Care CIO

February 25, 2015

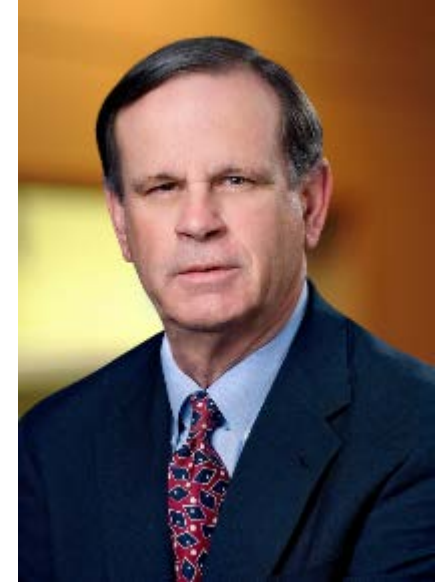
12pm – 1pm PST

- **Today we will candidly discuss:**
 - Challenges facing health care organizations and the way in which the CIO role is evolving.
 - The way that health care organizations and CIO's are adapting.
 - How relationships between "C" executives (CIO, CTO, CEO, CMIO, CMO and others) can be structured to best support success.

- **Our panel of health care executives includes:**
 - **John Glaser, PhD**, Sr. Vice President, Cerner Corporation
 - **Zan Calhoun**, CIO, DaVita HealthCare Partners
 - **Paul Kleeburg, MD, FAAFP, FHIMSS**, Chair, Board of Directors, HIMSS & CMIO, Stratis Health
 - **M. Michelle Hood, FACHE**, President and CEO, Eastern Maine Healthcare Systems

- **Moderated by:**
 - **Joseph DeLuca, MA, FACHE**, Managing Practice Director, IT Optimizers

- Since 2004, Executive Vice President and Chief Information Officer for HealthCare Partners, a Los Angeles based medical group with operations in six states and employing nearly a thousand physicians
 - Responsible for the technology services across the company.
 - For a two year period during 2011-2013, he also functioned as the Chief Operating Officer and Chief Compliance Officer for the company.
- Involved with the health care industry for nearly forty years
- Co-founder of First Consulting Group where he was the CEO for eleven years
- Was partner with Ernst & Young for eight years in their health care consulting practice, where he had national responsibility for health plan consulting
- Taught or lectured at many universities including Harvard, UC Irvine, Cal State Long Beach, USC and UCLA Extension
- Received his CPA from the State of California
- Holds a BA in Finance and an MBA from Cal State Long Beach



Zan Calhoun

Chief Information Officer
DaVita HealthCare Partners

- President & Chief Executive Officer of Eastern Maine Healthcare Systems (EMHS) since April 2006
 - focuses on health care policy and design models at the state and national levels, positioning EMHS to be successful in a rapidly changing health care environment
 - builds partnerships that work for Maine communities, strengthening the economic and educational climate of the state
- Previously served as President & CEO of the Sisters of Charity of Leavenworth Health Systems, Montana Region, as well as President & CEO of its flagship hospital, St. Vincent Healthcare
- Active member of the American Hospital Association
- Immediate past chair of the Maine Hospital Association board
- Serves on several community and national boards, including the University of Maine System Board of Trustees, and the VHA New England Board
- Received a Bachelor of Science degree from Purdue University and a Master of Health Care Administration from Georgia State University



M. Michelle Hood, FACHE

President & CEO
Eastern Maine Healthcare Systems

- Recently joined Cerner as Sr. Vice President upon the completion of Siemens Health Services unit's acquisition by Cerner
- Previously held positions:
 - CEO of the Health Services Business Unit of Siemens Healthcare
 - Vice-President and CIO, Partners HealthCare, Inc.
 - Vice-President, Information Systems at Brigham and Women's Hospital
- Founding chairman of CHIME and Fellow of HIMSS, CHIME, and the American College of Medical Informatics
- Former president of HIMSS and former Senior Advisor to ONC
- Served on the boards of the eHealth Initiative, the National Alliance for Health Information Technology, and the American Medical Informatics Association (AMIA) to name just a few
- Published more than 150 articles and three books on the strategic application of information technology in healthcare
- On the faculty of the Wharton School at the University of Pennsylvania, the Medical University of South Carolina and the Harvard School of Public Health
- Holds a Ph.D. in Healthcare Information Systems from the University of Minnesota



John Glaser, PhD

Senior Vice President
Cerner Corporation

- CMIO of a Bloomington, Minnesota –based Stratis Health
- Clinical Director for the Regional Extension Assistance Center for HIT (REACH)
 - Worked with 115 critical access and rural hospitals and thousands of clinics to assist them in adopting and becoming meaningful users of EHRs
- President of The Itinerant CMIO, LLC, a health care information technology consulting firm
- Chair and Board of Directors, HIMSS
- Fellow in the American Academy of Family Physicians (AAFP) and HIMSS
- Has led the ONC Resource Center (HITRC) Meaningful Use Community of Practice Advisory Group
- Over 18 years of experience as a family physician and over 25 years working in health information technology
- Has lectured nationally on effective use of clinical decision support, EHR governance structures, physician engagement and as an expert on the EHR Incentive Program
- Received his Doctor of Medicine degree from Stanford University School of Medicine and completed his residency in family medicine at the University of Minnesota



**Paul Kleeburg, MD,
FAAFP, FHIMSS**

*CMIO
Stratis Health
Chair, Board of Directors, HIMSS*

- Founder and Managing Practice Director of IT Optimizers, health care informatics and information technology consultancy
 - Works with health systems, hospitals, academic medical centers, medical foundations, independent physician associations and health plans providing advisory services including:
 - IS planning, strategy and alignment
 - Interim IS leadership, transition management
 - CMIO permanent placement
 - Clinical network, ACO informatics planning, vendor selection and implementation
 - Information services governance review and performance improvement
 - Productivity, staffing, cost, budget and performance analysis
 - Benchmarking; confidential assessments
 - Dispute analysis and resolution support
- Frequently educates, speaks and publishes on the future of health care technologies
 - [Technology Powered Healthcare](#)
 - [Innovation or Disruption: Play the Game Better or Change the Game?](#)
- Fellow of the American College of Healthcare Executives (FACHE) and Board member of the California Association of Healthcare Leaders (CAHL), California chapter of ACHE
- Holds a Master of Arts degree in Health Services Administration from the University of Wisconsin, Madison



Joseph DeLuca, MA, FACHE

*Managing Practice Director
IT Optimizers®*

- ✓ 45 minute panel discussion on the future of the health care CIO, guided by Joseph DeLuca, FACHE
 - Mr. DeLuca will ask the panelists a series of questions and facilitate a dialogue
 - Questions from the audience are welcome at any time, and will be worked into the dialogue as appropriate
- ✓ 15 minute Q&A, where other questions submitted by attendees will be addressed
- ✓ Full webinar recording, presentation slides and dialogue summary will be emailed to all attendees

Please submit your questions and comments to the group
Help shape the dialogue-No question is too big or too small



For any additional questions and feedback, please contact:

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Managing Practice Director

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