## **AI FOR RISK-INTELLIGENT** JOINTS & SPINE PROGRAMS

**Jaideep J. lyengar, MD, FAAOS** Surgeon, Silicon Valley Orthopaedics President & CEO, San Jose Surgery Inc. **Reshma Ananthakrishnan** Computer Scientist & Technologist President & CEO, Ready Surgery Al

## IMPORTANT

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## **SURGICAL CARE IS AT A PARADIGM SHIFT**





- 1. How does Al enhance Surgical Care?
- 2. How does AI benefit ASCs (esp. Joints & Spine programs)?
- 3. What should ASCs look for in digital/ AI programs?

## How does Al enhance Surgical Care?

#### 1. PRECISION MEDICINE

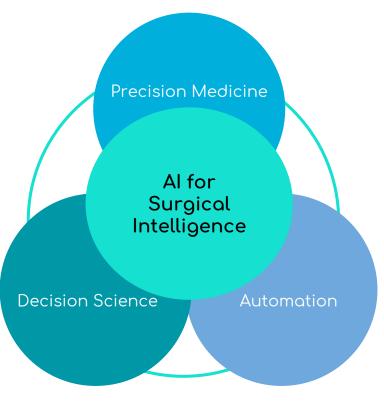
Personalize care with comprehensive rigorous data

#### 2. DECISION SCIENCE

Optimize for risk through objective decisions

3. AUTOMATION

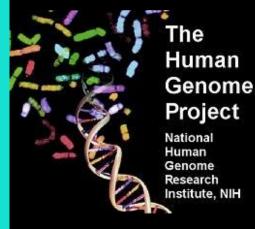
Error-proof entire workflow for consistent quality



## **1. PRECISION MEDICINE**

Personalize care with comprehensive rigorous data

## **Precision** is already in the OR



> 3 <u>BILLION</u> DNA base pairs comprising ~ 20,000 genes



NIH HUMAN MICROBIOME PROJECT

> 10-100 <u>TRILLION</u> microbial cells



But **personalized care** demands data-driven Al

# Surgery-Specific Thorough Assessment with Personalized Patient Activation is much better than relying on Medical Clearance.



#### By: Terry Stanton

Terry Stanton

Today's candidates for total joint replacement (TJR) and other procedures may have multiple comorbidities, including obesity and associated diabetes, vascular and cardiovascular issues, and other systemic and local Al offers both 100X more rigor in risk assessments as well as instantaneous processing of data with more variables.

#### Assessments must include factors beyond anesthesia questionnaires

#### **PSYCHOSOCIAL**

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Caregiver/ Ride to PT Self-Efficacy Pain/ Opioids Home Setup Dental PreOp MSK & Fall status

#### MEDICAL

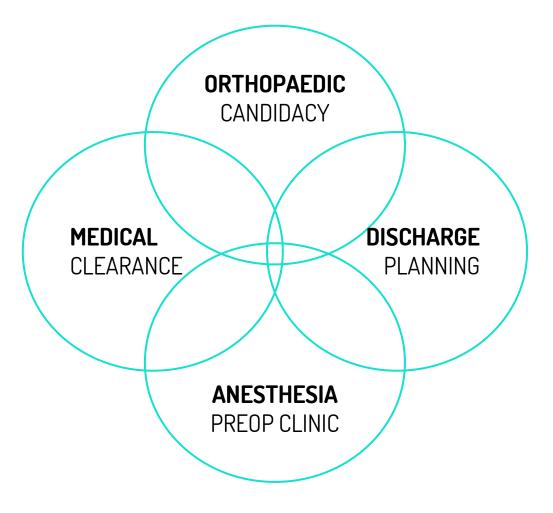
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Metabolic CardioPulmonary Family Hx of VTE Undiagnosed (Diabetes, OSA, Cardio, Cancer, etc) Recent Infections

#### SURGICAL

...

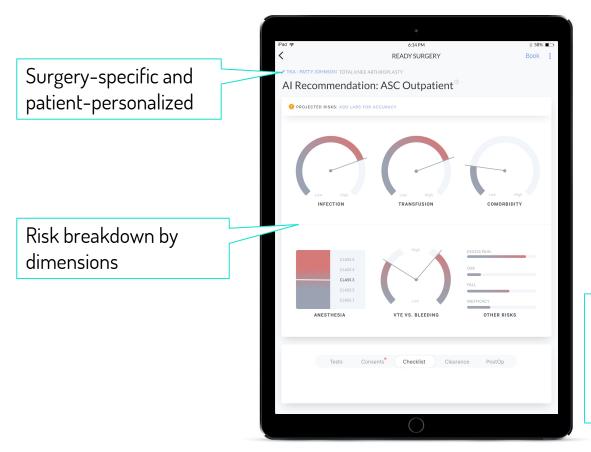
Bilateral/ Spine Levels Invasiveness Expected Blood Loss Incision-Closure Time Anesthesia Type Implants/ Equipment Al combines all the variables to provide a comprehensive patient picture for actionable risk intelligence.





## More data should not have to mean more paperwork to review or **data obesity!**

## Intelligence is "data" that has been analyzed to provide insights.

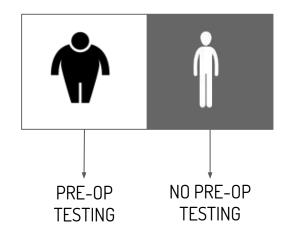


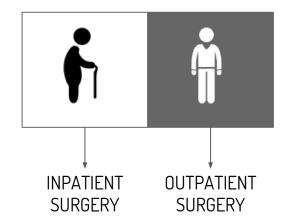
A personalized risk profile like this is closest to **augmented reality** in clinical decision making!

## **2. DECISION SCIENCE**

Optimize for risk through objective decisions

# Relying on simple heuristics for decision support, such as BMI and Age cut-offs, does not adequately optimize for **risk**.





Surgical candidates are getting **increasingly riskier** even as surgical demands, volume and expectations rise.

We need to address a riskier populace with better access and lower costs but **without compromising quality** 

- **OLDER:** Every day 10K people turn 65
- **SICKER:** ~50% of adults have major risk factor for heart disease/ stroke
- **HIGHER ACUITY:** Higher life expectancy means more revision surgeries

### Risk is no longer just a surgeon's problem!

# Risk is inherently **difficult for human minds** to process consistently (experts-included) without objective data.

**COGNITIVE LIMITS:** experts fail with heuristics without data-driven objectivity

 Prospect Theory (Dr. Kahneman & Dr. Tversky); How humans choose between probabilistic alternatives that involve risk: Limited by cognitive biases (Optimism Bias, Ambiguity Effect, Availability Heuristic, Recency Bias, etc.)

That's a Nobel Prize winning concept already applied successfully in other industries!

**COMPLEXITY**: volume of & constantly evolving evidence require sophisticated analysis

• ~ 25-40K journals; >50M published articles, and growing (2.2M articles in 2016 alone)

TIME CONSTRAINTS: last minute review covers only immediate operative risks

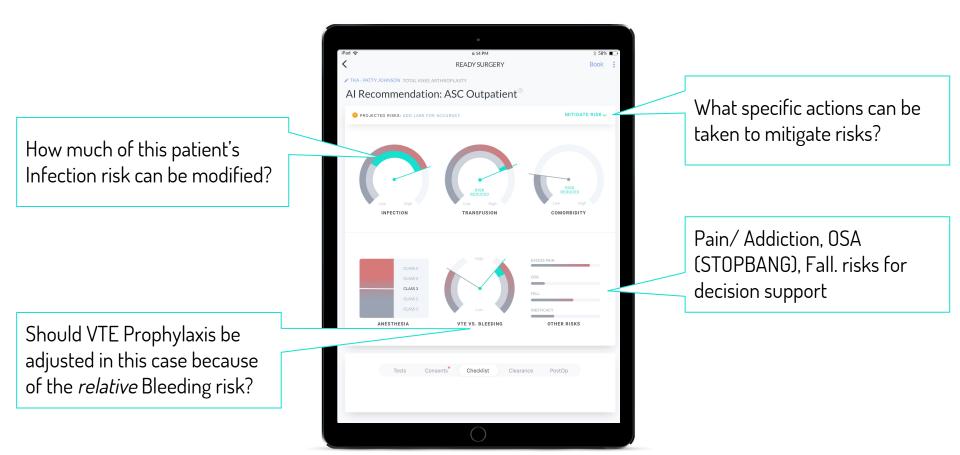
• No time alloted for episode-level patient risks & mitigation actions when complete picture is unavailable

Over half of joints expected to transition to ASC.

Risk intelligence is required to capture that volume for ASC growth. Offering intelligent patient selection gives your ASC first dibs at cases to avoid loss of appropriate cases & inefficient ASC utilization

- Outdated/ subjective criteria misdirect cases to 'Hospital'
- ASCs currently blind to potential opportunities
- Avoid surgeon-to-surgeon variability in patient selection
- Uncertainty or disagreements in anesthesia requirements cause friction for surgeons and deter ASC utilization
- Safety imperative requires nuanced criteria over heuristics

### Risk Intelligence places the focus on risk mitigation



### Risk Intelligence distills data into actionable recommendations

#### **CANCELLATION AVOIDANCE**

Wait for Work-Up vs. Proceed to Book

**FACILITY** Surgery Center vs. Hospital

**ADMISSION** Outpatient vs. 23 hour vs. Inpatient

#### DISPOSITION

Home vs. Home Health vs. Facility

#### **BILATERAL SIMULTANEOUS SURGERY**

Appropriate vs. Avoid

#### **TESTS & CLEARANCES**

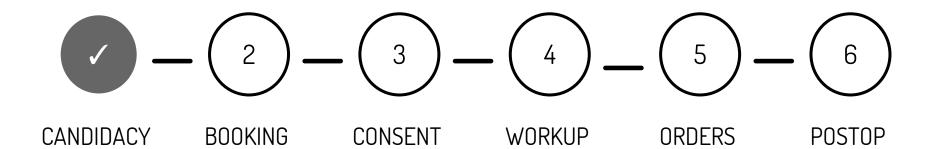
PT/INR, Metal allergy testing, EKG, Cardio/ Hematology consult, etc.

#### ORDERS

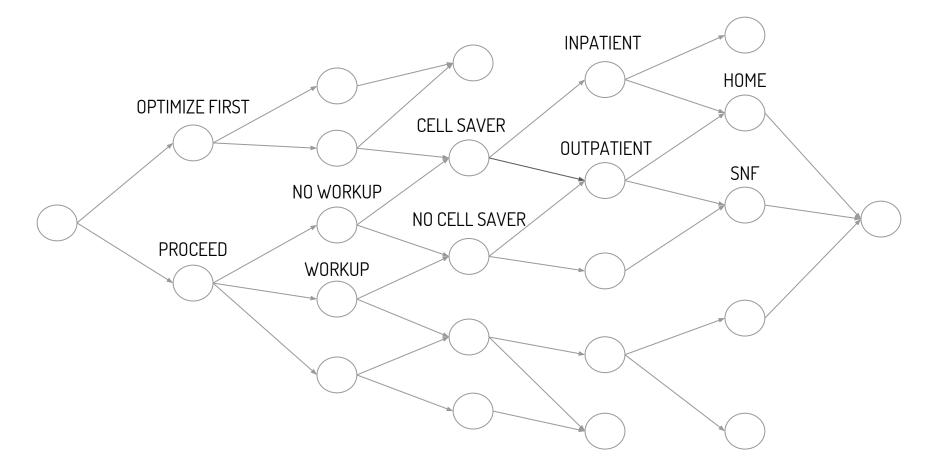
Anesthesia Type, ABX, VTE Prophylaxis, Demand-match implant, etc.

Duration Type CPT		1 hr 30 mins Total Knee Arthroplasty 27447	
SURGERY PL	٩N		PRINT
No	ot Applicable	Bilateral Justifiable	Avoid Bilateral
BILATERAL APPROPRIATENESS (BETA)			IMPROVE 🛩
D	lirect Home	Home Health	Facility Required
DISCHAR	GE RECOMMENDATIO	IMPROVE 🗸	
Out	oatient Eligible	23 Hour/ FastTrack	Inpatient Required
ADMISSI	ON RECOMMENDATION	IMPROVE 🗸	
Su	irgery Center	Consult Anesthesia	Hospital Required
LOCATIO	N RECOMMENDATION		
Pro	ceed to Book	Wait to Book	Defer Surgery
🕗 CANCELI	ATION AVOIDANCE		
Booking ENDING			
otal Knee Arth	roplasty (test case)		
	gery Case		

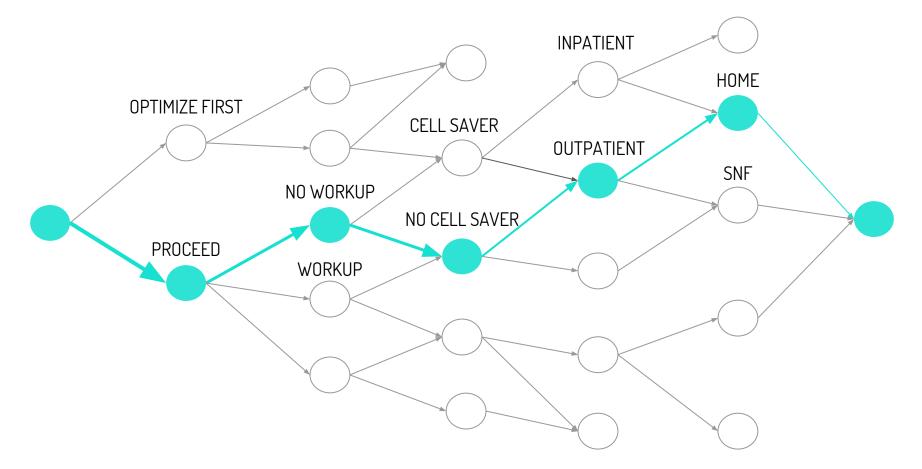
The current paradigm approaches surgery as a **decision point** followed by a series of operational steps



### In Reality, Surgery is a **Decision Tree**



### Al can identify the Path Optimized for Quality + Cost.



Al helps mind detractors of NET Value by optimizing every aspect of the surgical workflow for risk.

## PATIENT HROOL CHANGED

OUTCOME (Pain Reduced, Activity Restored)

- COMPLICATIONS (Infection, Stroke, Pain Rx Addiction, PONV)

NET VALUE = OF SURGERY

## **RESOURCES UTILIZED**

Tests + Staff, OR & PACU Time + Equipment, Meds + ER Visits, Readmissions, Transfusion, Revision + Hospital, SNF Stay

## **3. AUTOMATION**

Error-proof entire workflow for consistent quality

## **Current Workflow Inefficiencies**

- Over-reliance on medical clearances
- Last minute cancellations
- Patient non-compliance
- Variable anesthesiologist expectations
- Anesthesia-Surgeon acrimony
- Stale EMR data & static sharing via fax
- Redundant testing
- Pre-op clinic visits
- Same day testing and delays
- Multiple patient touchpoints
- Duplicative data collection
- Blind contract negotiations

Al can help an ASC create Joint & Spine Programs without hospital-like staffing, bureaucracy and budgets.

(disjointed PAT clinics, joint classes, data collectors, nurse navigators, joint coordinators, surgeon inefficiency...) Automation delivers consistent outcomes with reduced overhead through intelligent process simplification

- ✓ Staff can focus on clinical quality rather than operational steps
- $\checkmark$  Team work is easier when avoiding redundancy through a single shared platform
- Personalized care can use less resources (staff time, calls, coordination) than standardization
- ✓ Digitizing fax, orders etc simultaneously gathers granular data for process improvement
- ✓ ASCs expected to deliver quality & management on par with hospitals. Automation keeps it lean.
- ✓ Operational efficiency critical in value-based payments. Don't under-serve; also don't over-serve!

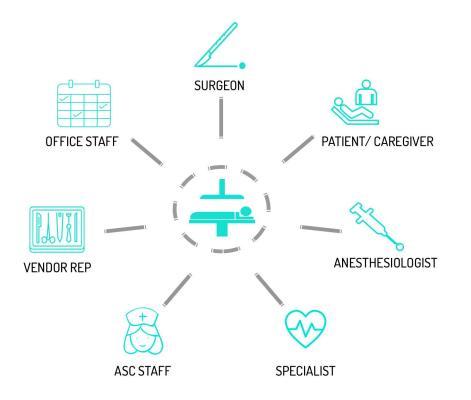
## Overworked staff, paper & process $\rightarrow$ Al, mobile & automation: Paradigm Shift needs a digital platform approach, not one-off apps.

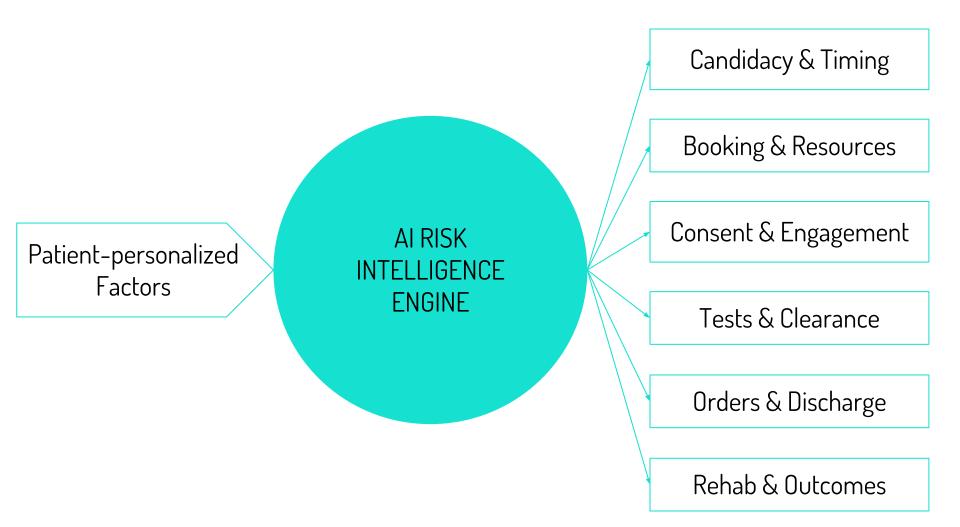
Al

- Anesthesia Chart Review/ Clearance
- Preadmission Testing Clinic
- Preop Nurse Phone Call
- Joint Replacement or Spine Class
- Manual Instrument Ordering / Rep Coordination
- Booking Papers Faxed
- Standardized Protocols
- EMRs or Paper Charts
- Last minute paper consent
- Variable Outcomes Increased Liability
- Manual Data Collection by Clinical Staff
- Limited ASC Quality Reporting
- Process based care delivery
- Manual Care Coordination

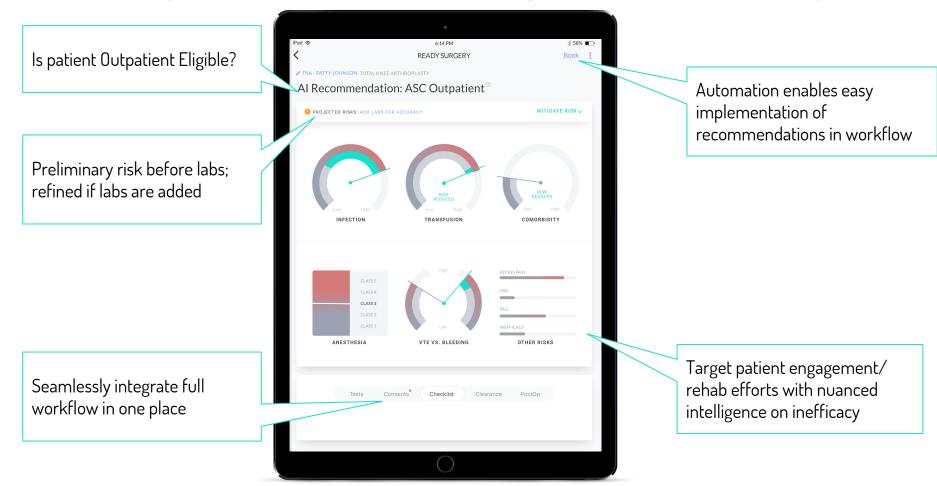
- Al Enhanced Risk Intelligence
- Efficient Preop optimization
- Patient Engagement Mobile App/ Text/ Email
- Video on-demand immersive education
- Automated Instrument / Rep Coordination
- Data-Driven Digital Booking
- Personalized Protocols
- Mobile Patient Risk Profiles
- Shared decision making/ risk based e-consent
- Risk-Adjusted Outcomes Decreased Liability
- Workflow automation
- Outcome Reporting & Analysis
- Outcome based Care Delivery
- Cloud-based Care Coordination
- **)** ...

A shared AI platform can align the care team with relevant insights and coordination for ALL stakeholders.





### Risk Intelligence fosters workflow integration via a shared experience



## HOW DOES AI BENEFIT AN ASC (ESP. JOINTS & SPINE PROGRAMS)?

## WHAT CAN AN AI PLATFORM HELP ASCS WITH?

- 1. **Select** safe patients for outpatient joints & spine
- 2. **Grow** ASC volume with maximal access to cases
- 3. Align anesthesiologists & surgeons to avoid cancellations
- 4. **Reduce** practice & ASC staff overhead using automation
- 5. Benefit from bundles, value-based and risk contracting

# Al simplifies work to refocus team on consistent clinical quality.

Individual medical heroics are for the TV shows! Surgical Care is a team sport.

- Shared **dashboard** promotes working together on a quality-focused common mission
- Automation provides process consistency & frees up staff for higher-order tasks

AI IS A-POLITICAL. No opinions. Pure intelligence.

Nurses: Less work Surgeons: Less complications Patients: More personalization Anesthesia: Less surprises ASC: More cases

#### ALL OF US: BETTER OUTCOMES

## Al Platform helps you own your numbers.

As care transitions to ASCs, so will hospital-level quality reporting:

- Complications rates already publicly available
- Payers measuring & nudging patients based on "value"
- Prepare to transition to risk-managed care. Leverage your quality and "value" data to negotiate contracts.
- Own your before and after (Risk-adjusted numbers)

Transparency and Accountability means ASCs need to manage their own "numbers".

	Hospital Compare Home About Hospital Compare me → Hospital Results → Hospital Profile		About the data		Resources			
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Hospital	profile							
Back to Resu	ults							
General information	Survey patient experien	ts' effective ca	re Complica deat	ations & ths	Unplanned hospital visits	Use of medic imaging		
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	out the overall ra	tings			treating patients.			
Distance ():	5.8 miles							
Add to My Fav Map and direc	orites tions for							
Hospital type:	Acute Care Hosp	itals						
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→ Surgical co	omplications							
	K	This Sur	geon's Proced	n's Procedures				
	Knee Replacement			Hip Replacement				
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## WHAT SHOULD ASCS LOOK FOR IN DIGITAL/ AI PROGRAMS?

HINT: Don't simply digitize with apps. Insist on risk intelligence!

## What should ASCs look for in digital Al programs?

- ✓ Intelligent Assessment: Thorough, adaptive & pre-processed; not just collecting answers. Al algorithms can process data into insightful breakdown of risk throughout the episode.
- ✓ **Visualizations:** have impact while saving time; provide clarity to make risk mitigation actionable
- Personalized Patient engagement: With checklists & shared understanding of risk; not just reminders
- ✓ Modular: Base platform must help identify risk. Then add risk-intelligent modules: consent, engagement...
- ✓ One-click Reports: Number of ASC-eligible cases, cancellations/ delays due to risk, risk-adjusted complication rates/ adverse events, PROs/ custom measures for certifications like Blue Distinction, etc
- ✓ Mobile friendly: iPads in office or ASC, iPhone for surgeons & anesthesiologists with Fingerprint ID
- ✓ **Machine learning:** Risk predictions and recommendations keep improving as you add more cases

## **SUMMARY TAKE AWAY POINTS**

- 1. Al-enhanced Risk Intelligence is required both to avoid complications as well as to give all stakeholders the **confidence** to do more high acuity cases safely at the ASC.
- 2. Al-driven Automation attracts more surgeons with a **frictionless workflow** avoiding hospital-level overhead.
- 3. Personalized Al-based **risk & value optimization** is the next frontier in allocating appropriate resources without compromising quality that's where reimbursements are headed.

## Questions?

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Jaideep J. Iyengar, MD, FAAOS

linkedin.com/in/iyengarmd

**Reshma Ananthakrishnan** linkedin.com/in/reshmaak

twitter.com/readysurgery