

Communication With Staff, Physicians, and the Board with Tableau-generated Graphics -



**THE NEXT GENERATION OF
COMMUNICATION**

**BRANDON BESHEAR
ADMINISTRATOR
WICHITA FALLS ENDOSCOPY CENTER**



“Beware of geeks bearing formulas.”

Warren Buffett







“Rank does not confer privilege or
give power. It imposes
responsibility.”

Peter Drucker

Wichita Falls Endoscopy Center





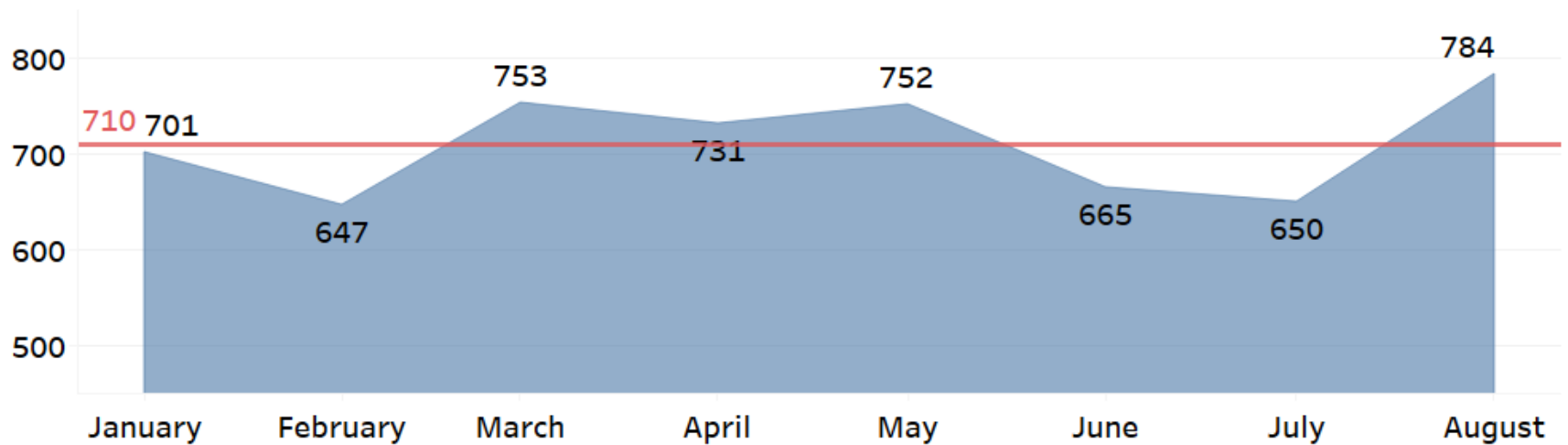
“Information technology and business are becoming inextricably interwoven. I don’t think anybody can talk meaningfully about one without talking about the other.”

Bill Gates

Monthly Volume



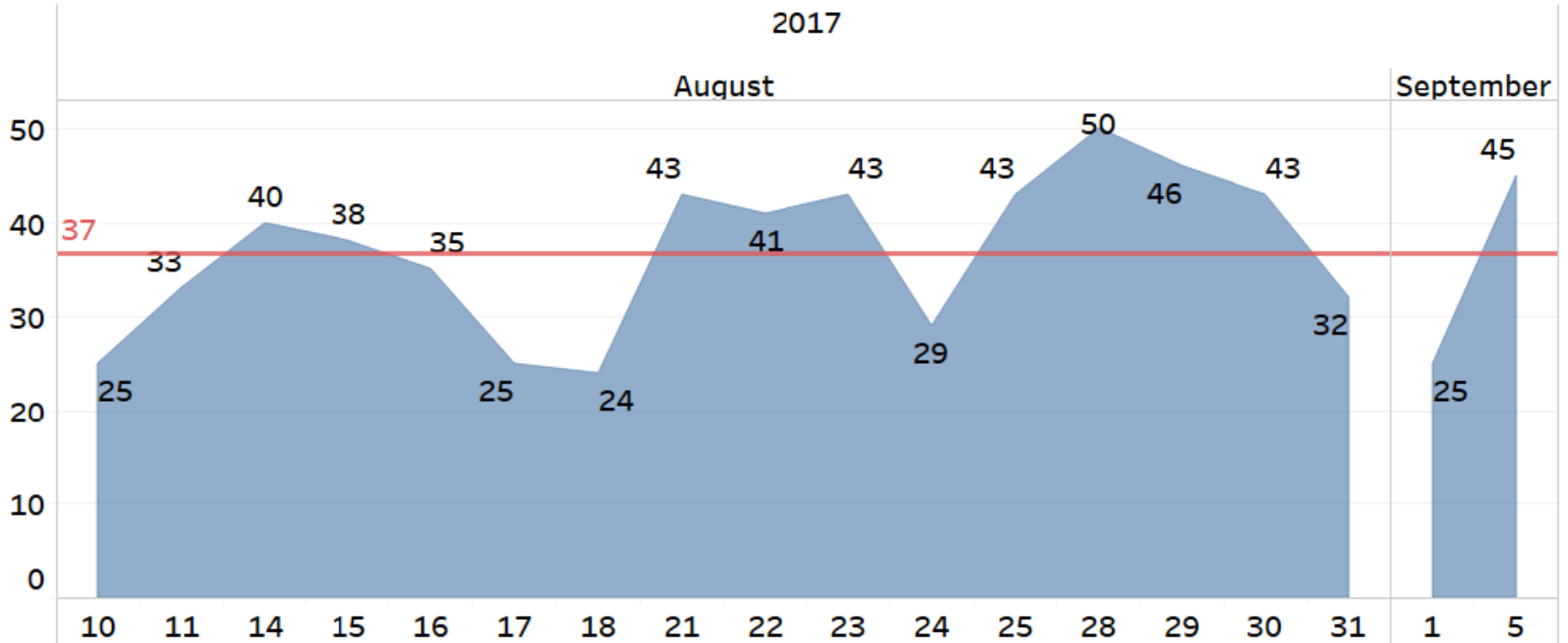
Procedures per Month 2017



Daily Volume



Daily Procedures





“Time is the scarcest resource and unless it is managed nothing else can be managed.”

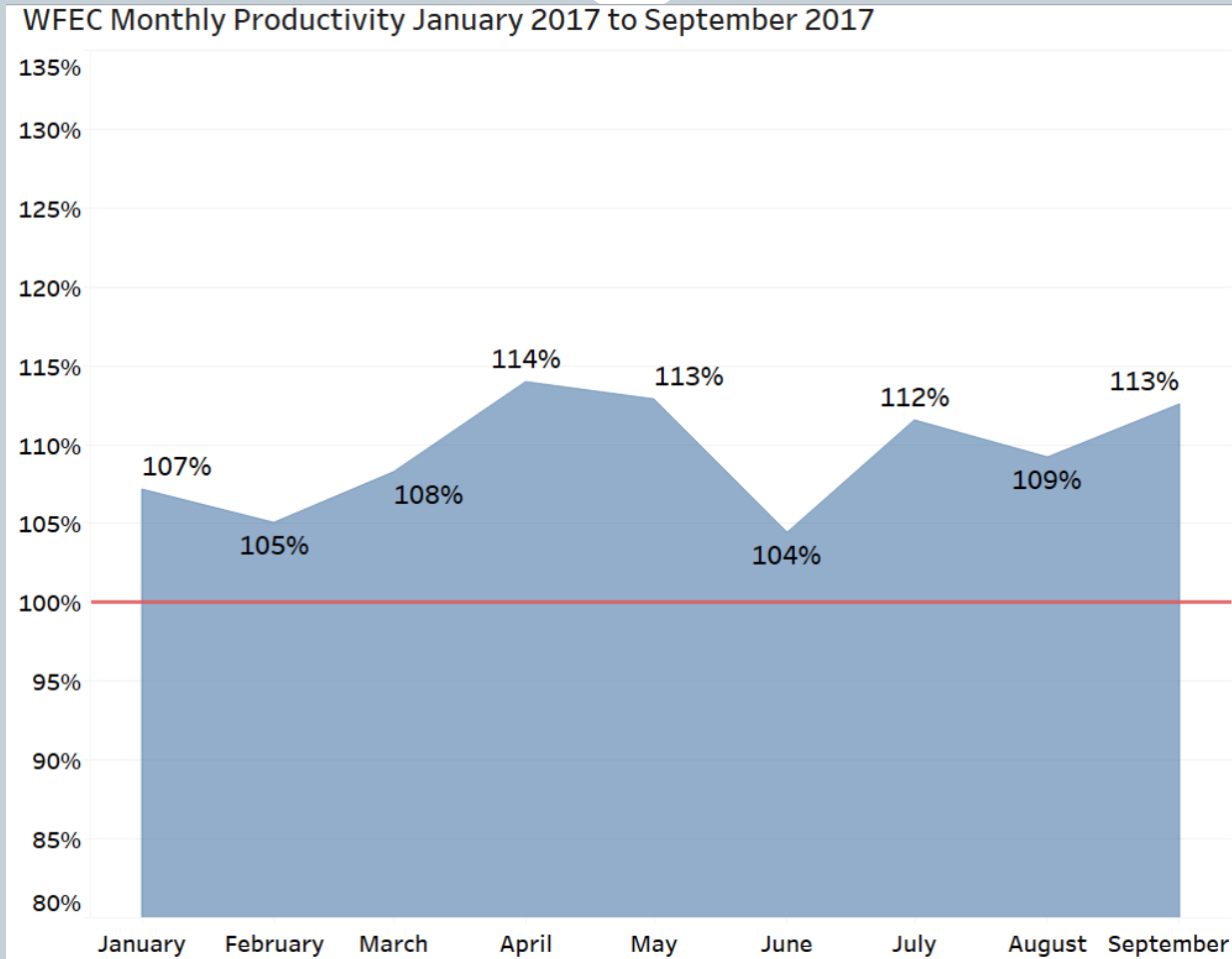
Peter Drucker



“The productivity of work is not the responsibility of the worker but of the manager.”

Peter Drucker

Monthly & MTD Productivity



YTD Productivity

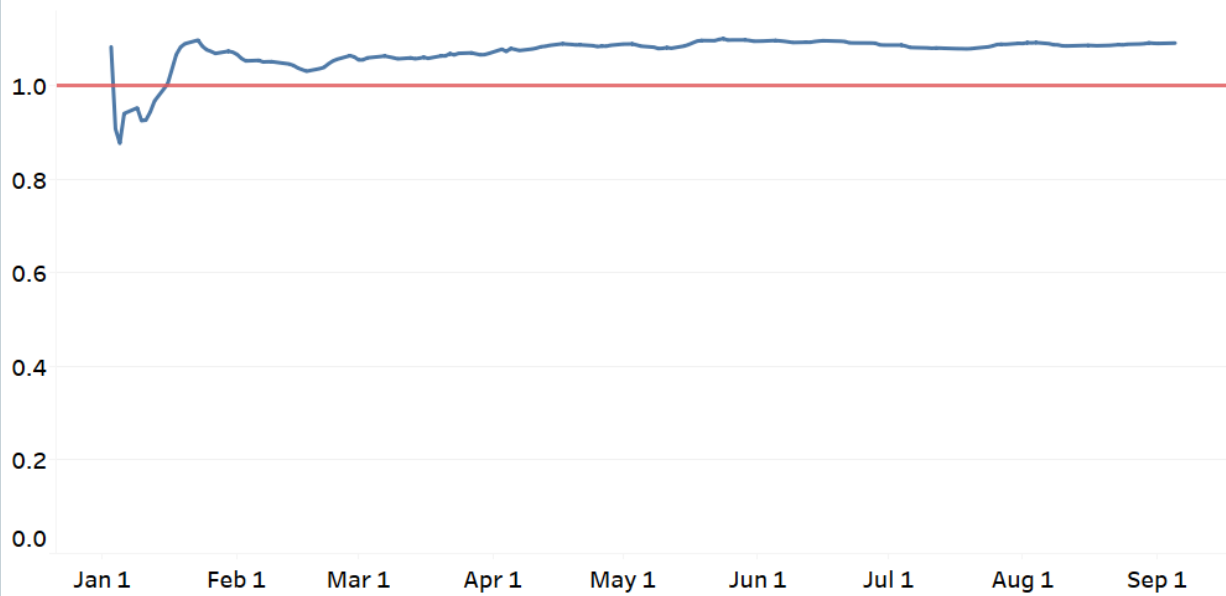


WFEC YTD Productivity

Year-to-Date Productivity:

109%

Year-to-Date Productivity over Time



YTD FTEs (over/under)



WFEC YTD FTEs +/-

Year-to-Date FTES +/-:

-1.7

Year to Date FTES +/- over Time



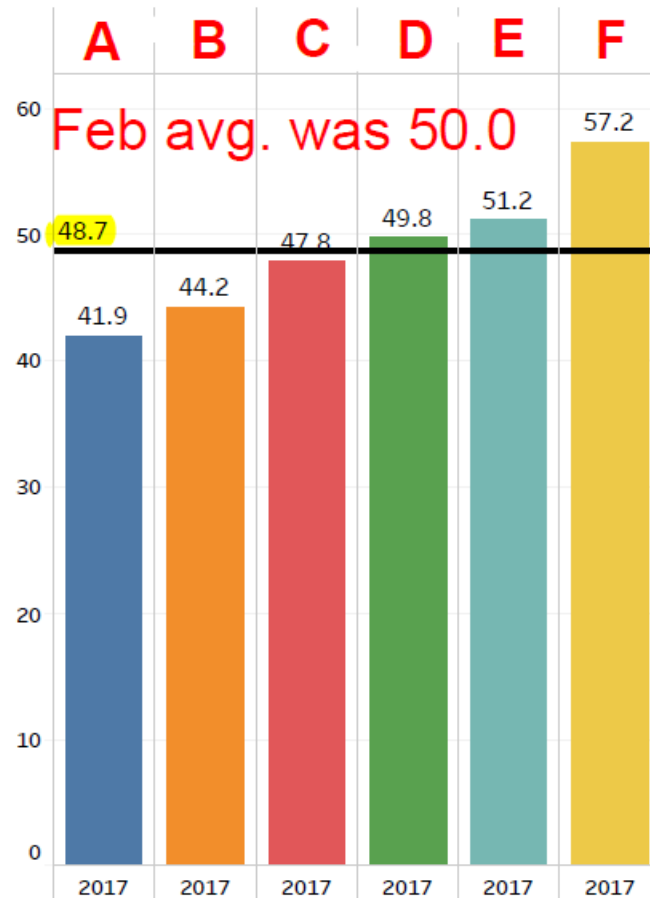


“Great things in business are never done by one person. They’re done by a team of people.”

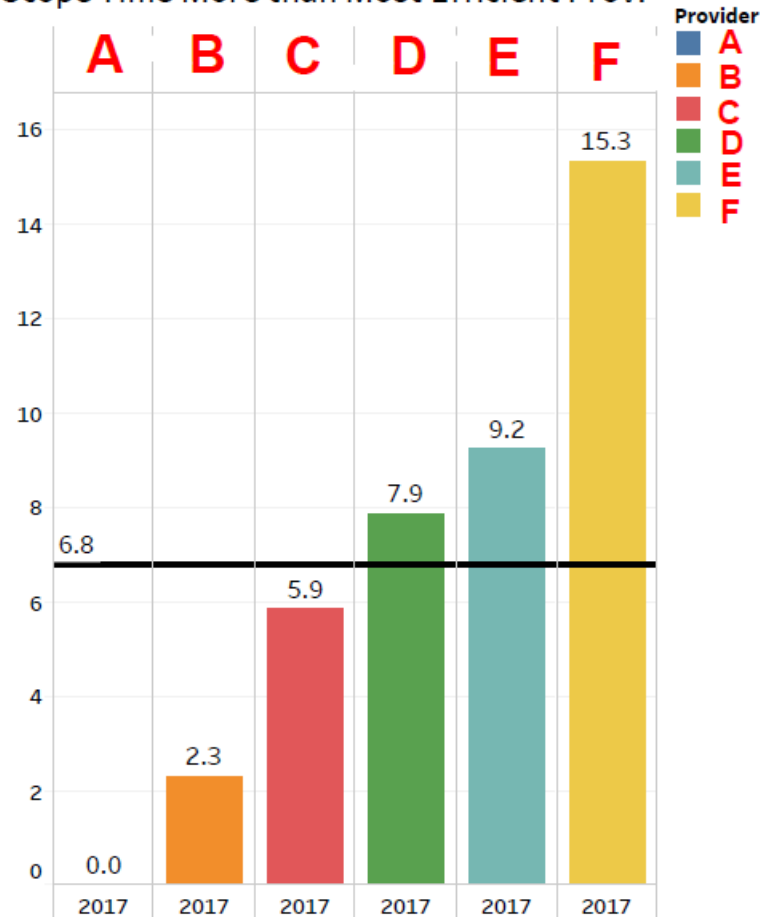
Steve Jobs

Great Job!

Pt In Room to Discharge Minutes less
Scope Time



Pt In Room to Discharge Minutes less
Scope Time More than Most Efficient Prov.





“An organization’s ability to learn, and translate that learning into action rapidly, is the ultimate competitive advantage.”

Jack Welch



Way-to-go Team!!!!!!

Dashboard 1 - Apr 2017

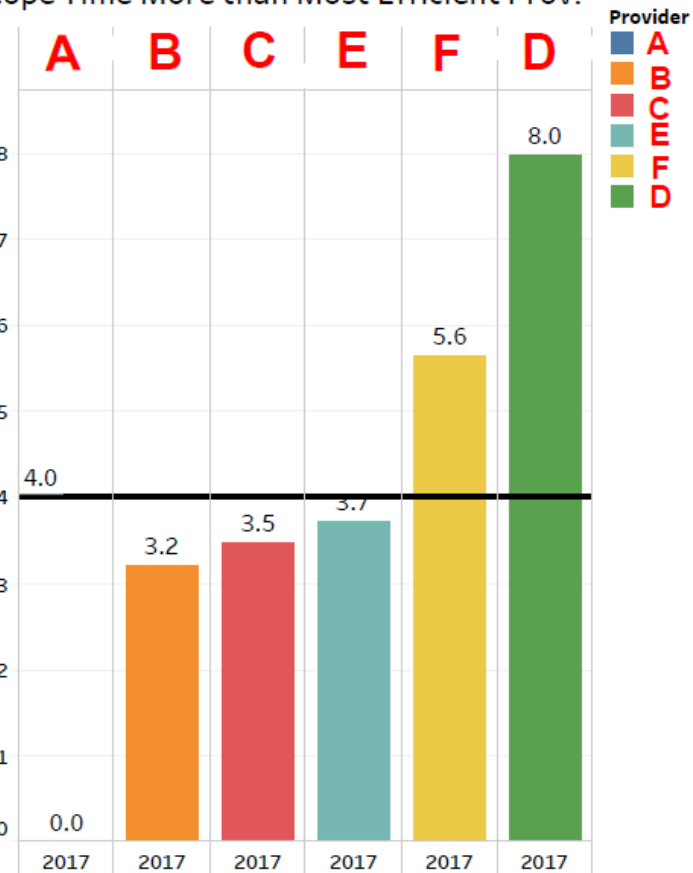
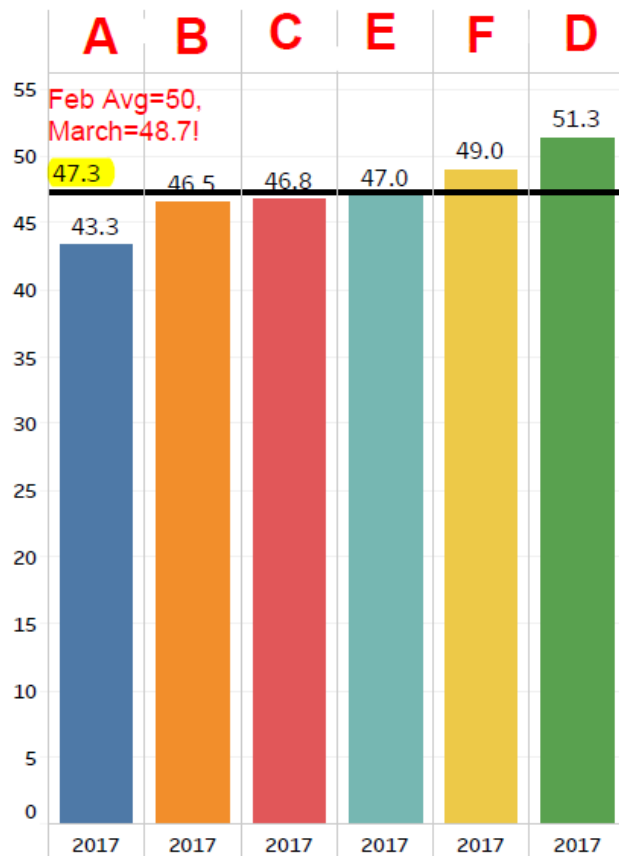
Data Source: _Time Tracking 2014 - 2016 - Tableau
 Data Period Available: 2014 - Current
 Filtered to: Previous Month

AMAZING 8 Minute Improvement over 10 Minute Improvement!!

March! Thank you Dr. F !!!!

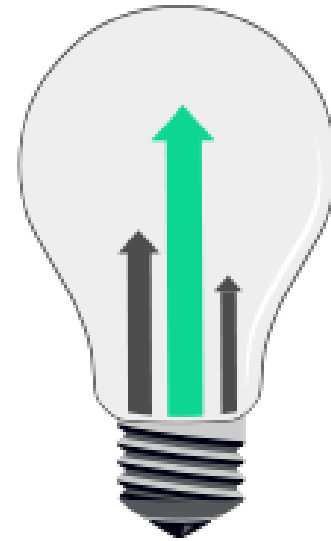
Pt In Room to Discharge
 Scope Time

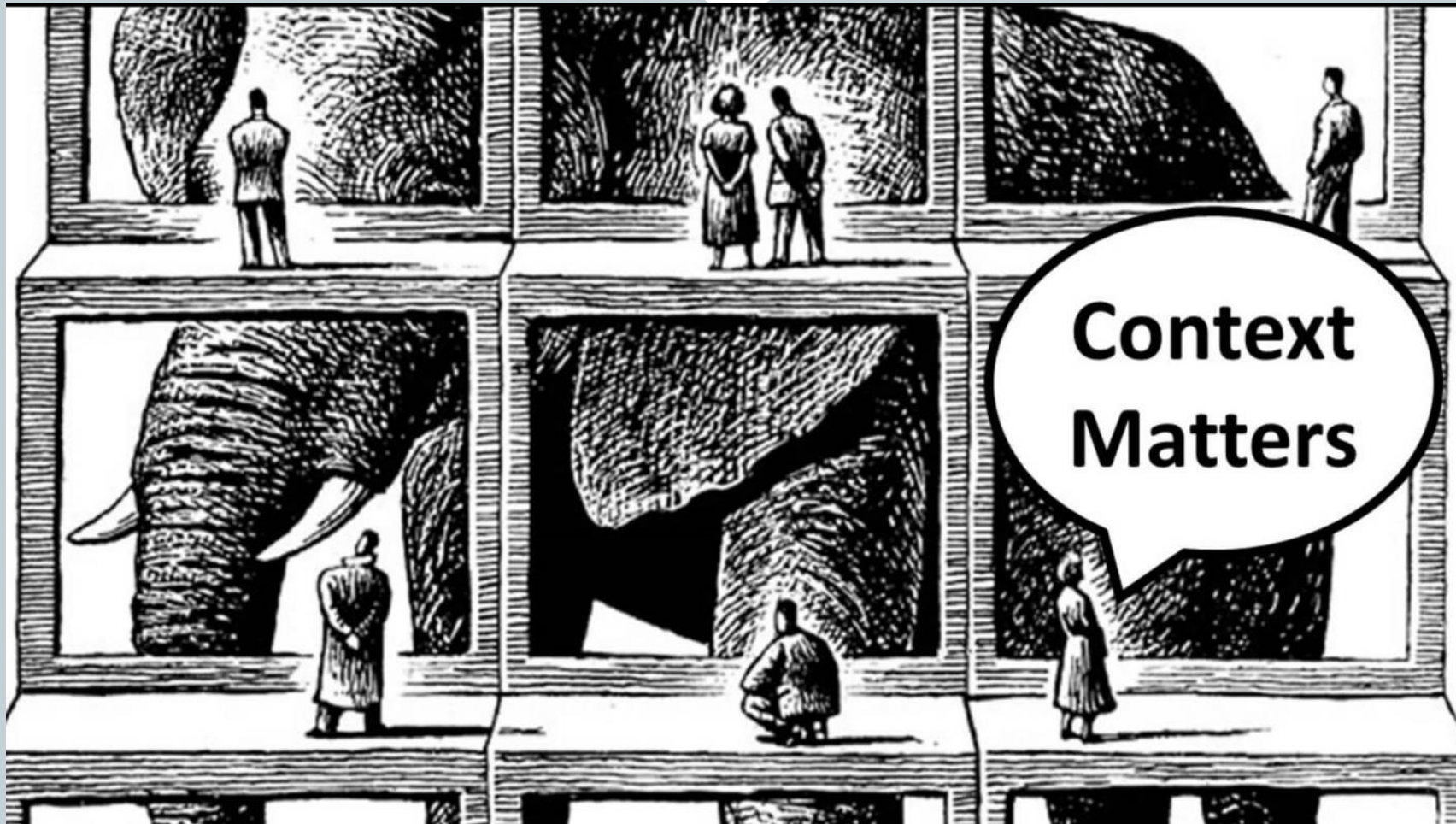
Pt In Room to Discharge Minutes less
 Scope Time More than Most Efficient Prov.





Actionable Insight





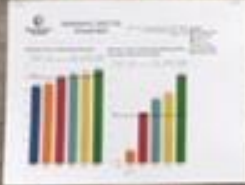
**Context
Matters**

**TIME TRACKING
DASHBOARDS**

IN ROOM TO DC



RECOVERY TO DC



SEDATION NURSE

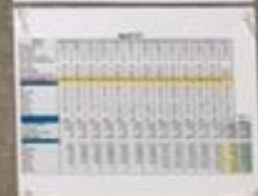


**QUALITY
(STUDIES)**

**ANTICOAGULANT
MANAGEMENT**



MONTHLY TRENDING



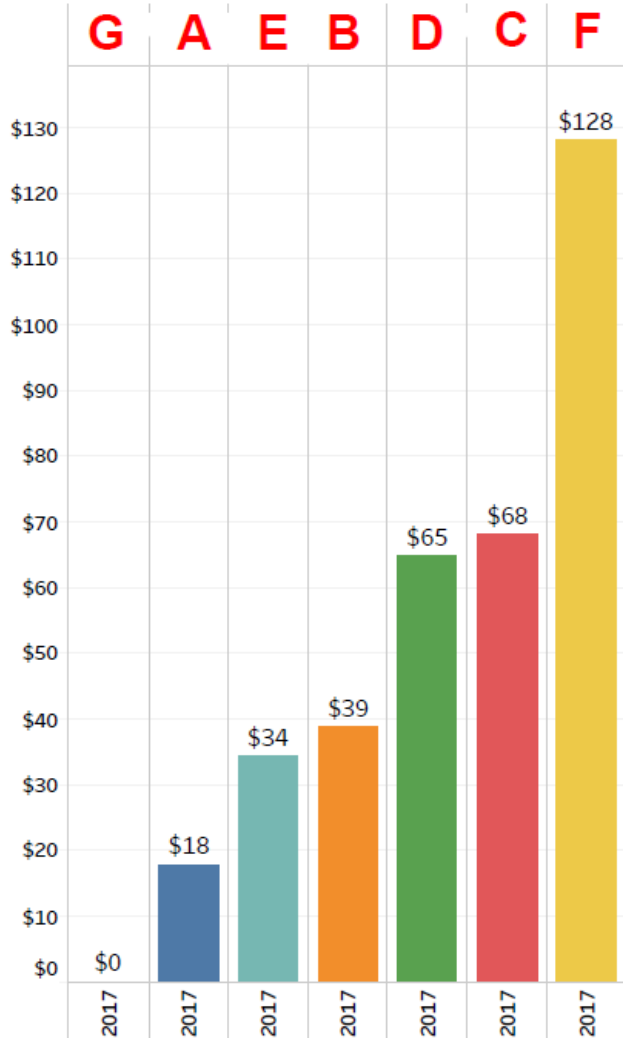


“Light is the greatest disinfectant in nature and also in organizations.”

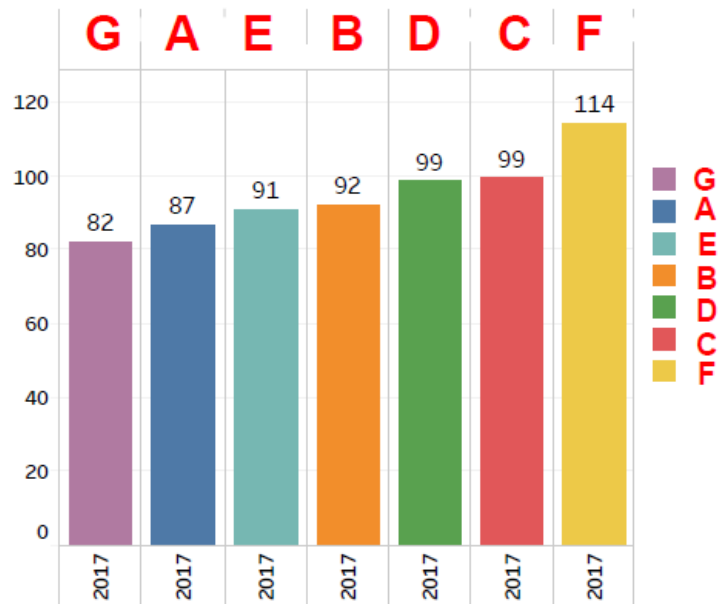
Stephen Covey

2017 YTD Through August

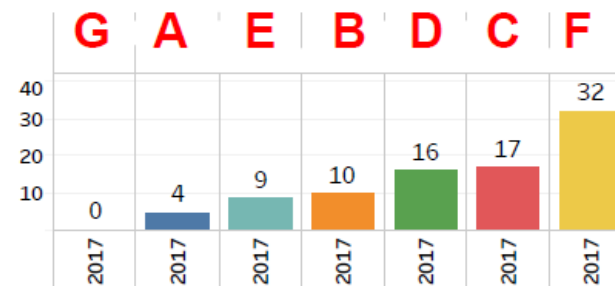
Difference in Additional Salary \$ per Patient from Admission to Discharge less Scope Time from Most Efficient Provider



Minutes from Admission to Pt Discharge less Scope Time



Difference in Additional Minutes per Patient from Admission to Discharge less Scope Time from Most Efficient Provider



WFEC YTD FTEs +/-

Year-to-Date FTES +/-:

-1.7

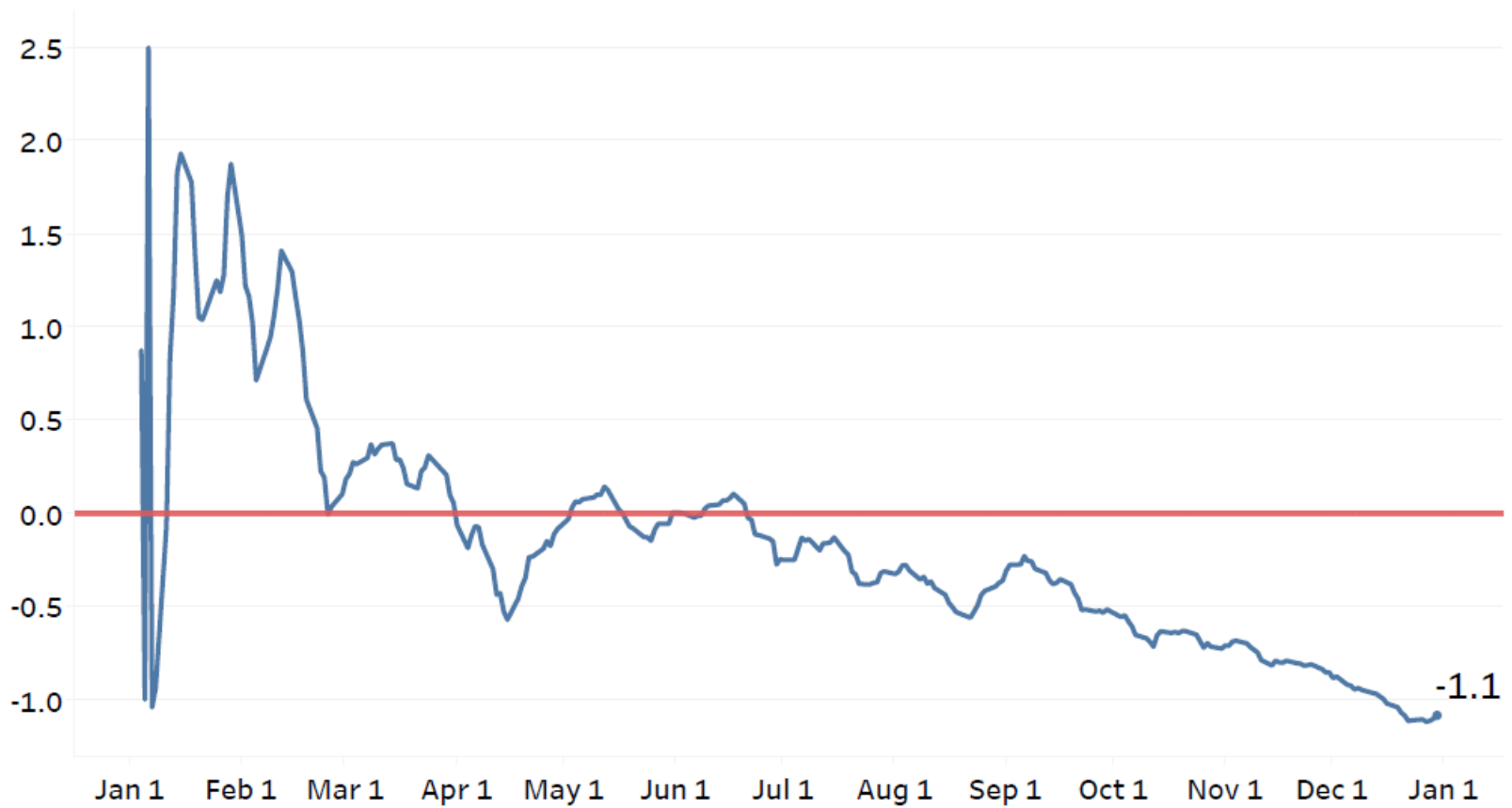
Year to Date FTES +/- over Time



WFEC 2016 Year-End FTEs +/-

-1.1

2016 YTD FTE +/-

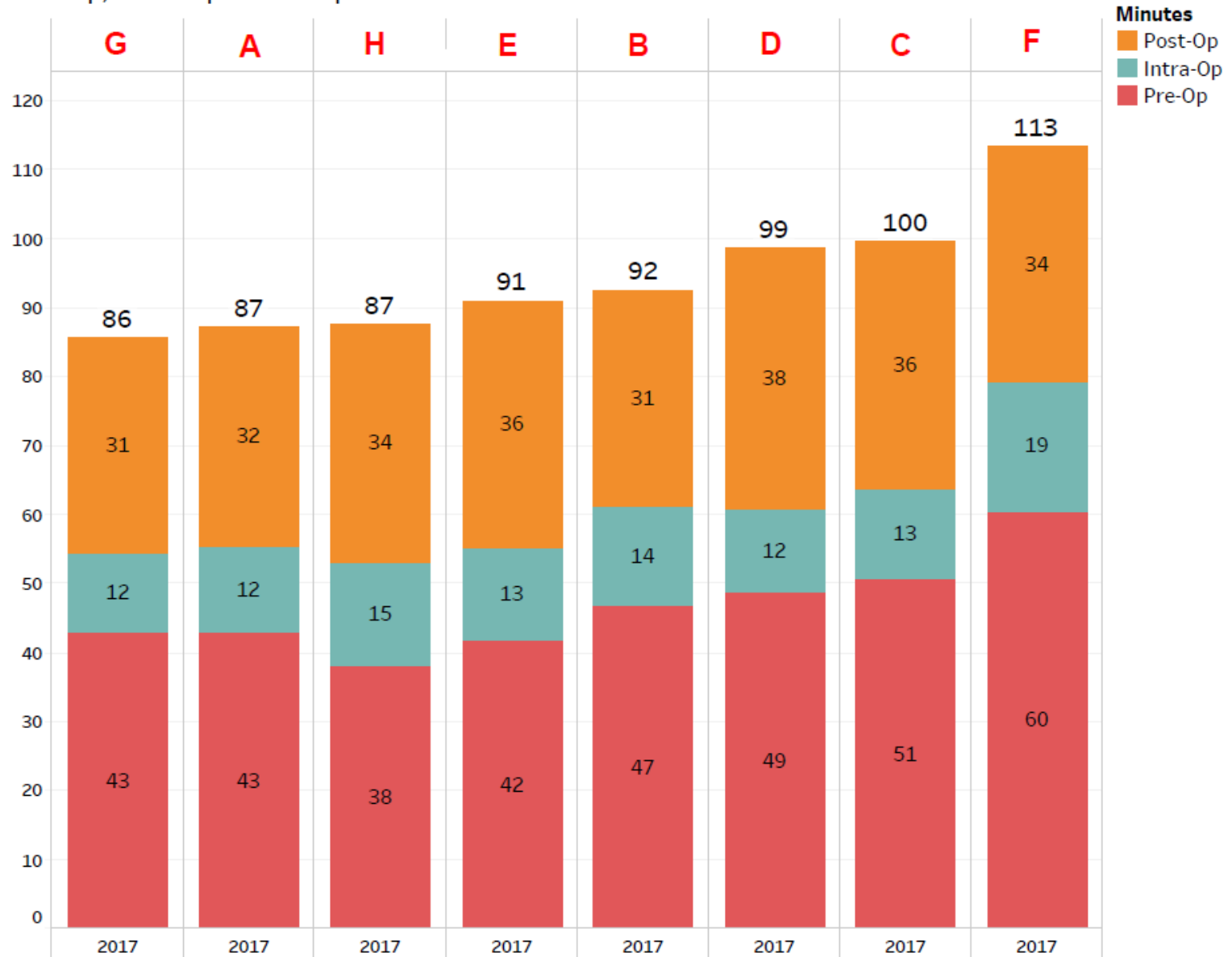


2017 Reduction in FTEs vs. 2016

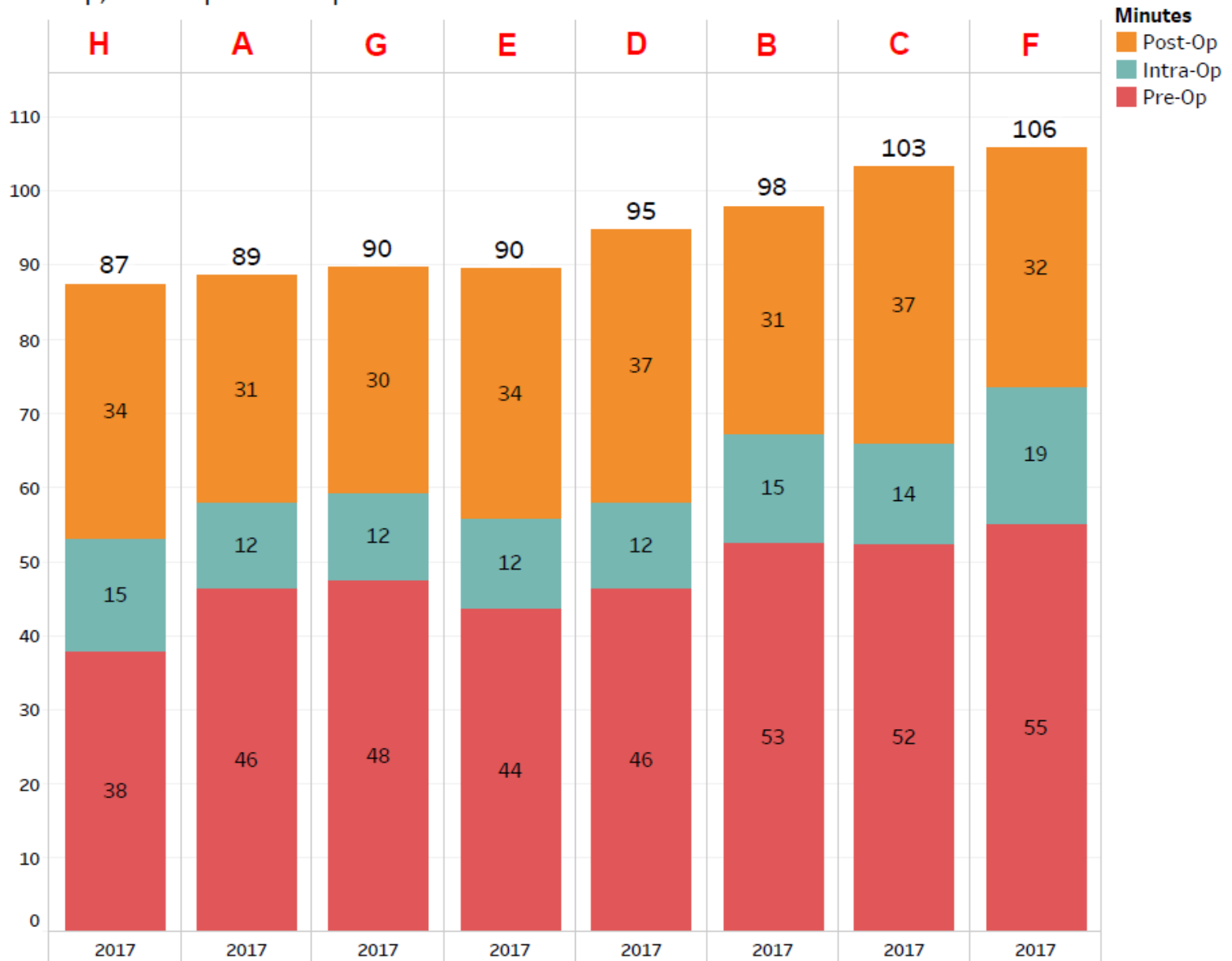


2016 FTEs Under Target:	1.1
2017 YTD FTEs Under Target:	<u>1.7</u>
2017 YTD Net FTEs under 2016:	0.6

2017 YTD through Sept. Avg. Minutes from Admission to Pt Discharge less Scope Time -
Pre-Op, Intra-Op & Post-Op

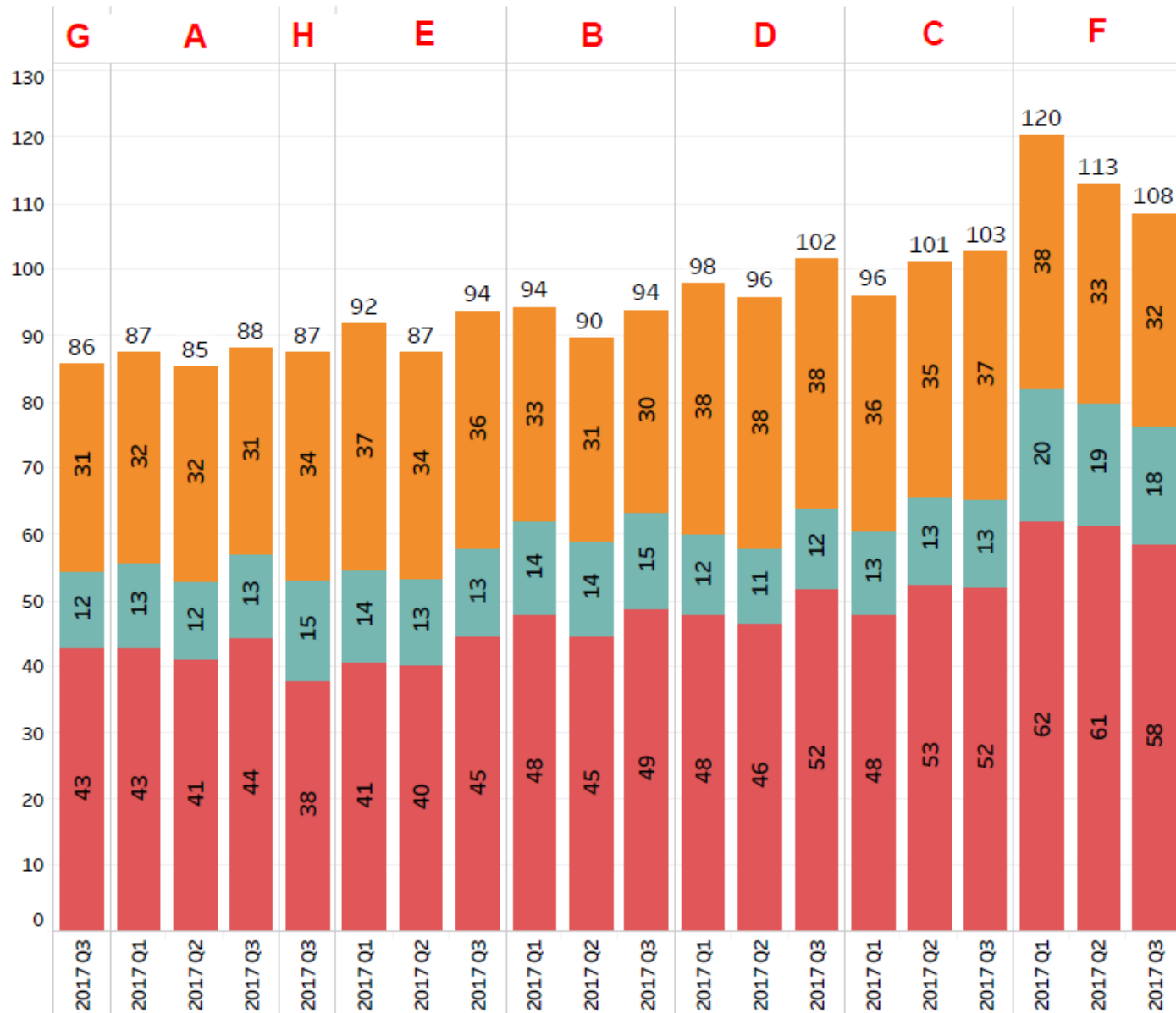


**Sept. 2017 Avg. Minutes from Admission to Pt Discharge less Scope Time -
Pre-Op, Intra-Op & Post-Op**



2017 YTD, by Qtr. Avg. Minutes from Admission to Pt Discharge less Scope Time - Pre-Op, Intra-Op & Post-Op

Minutes
■ Post-Op
■ Intra-Op
■ Pre-Op

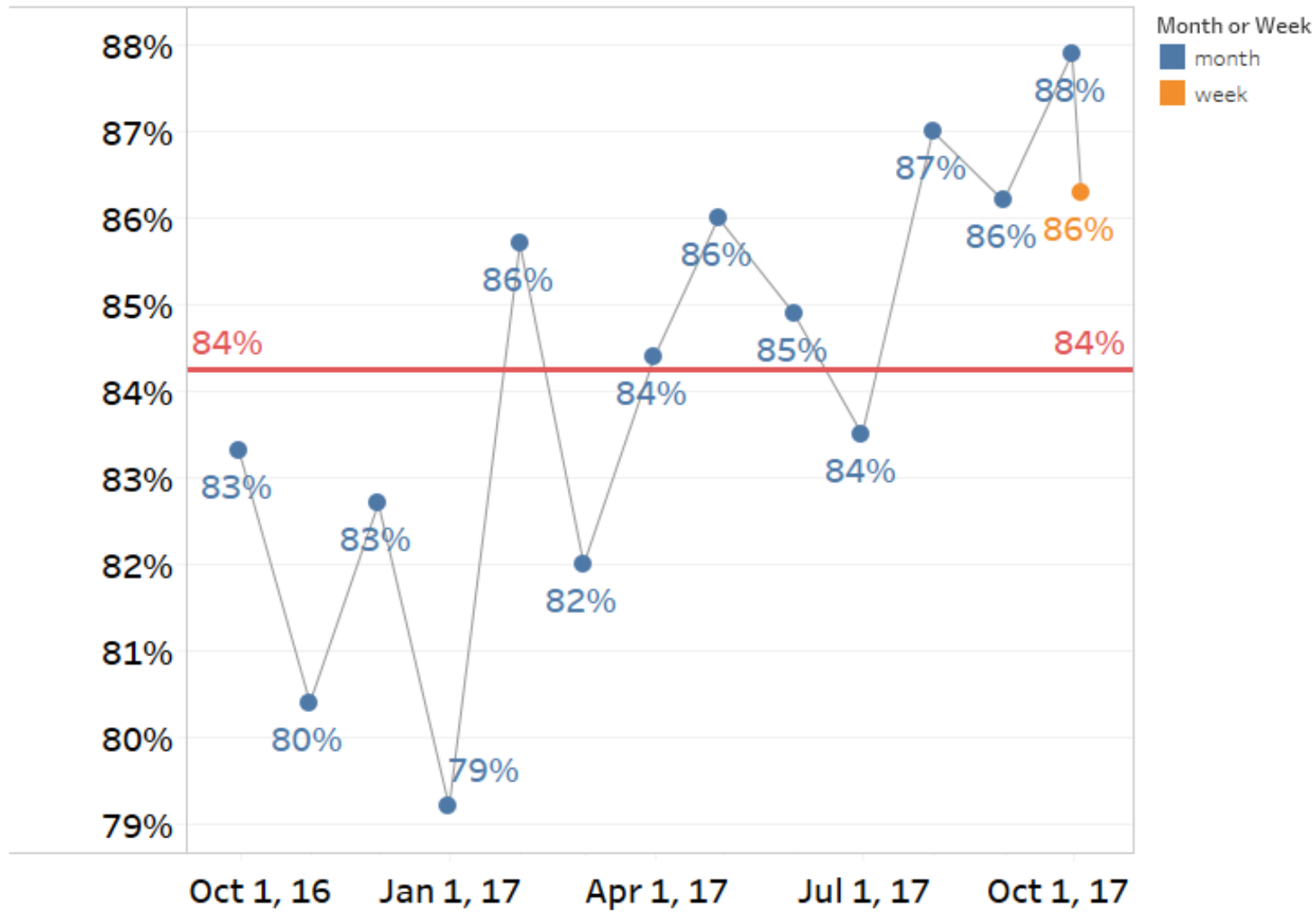




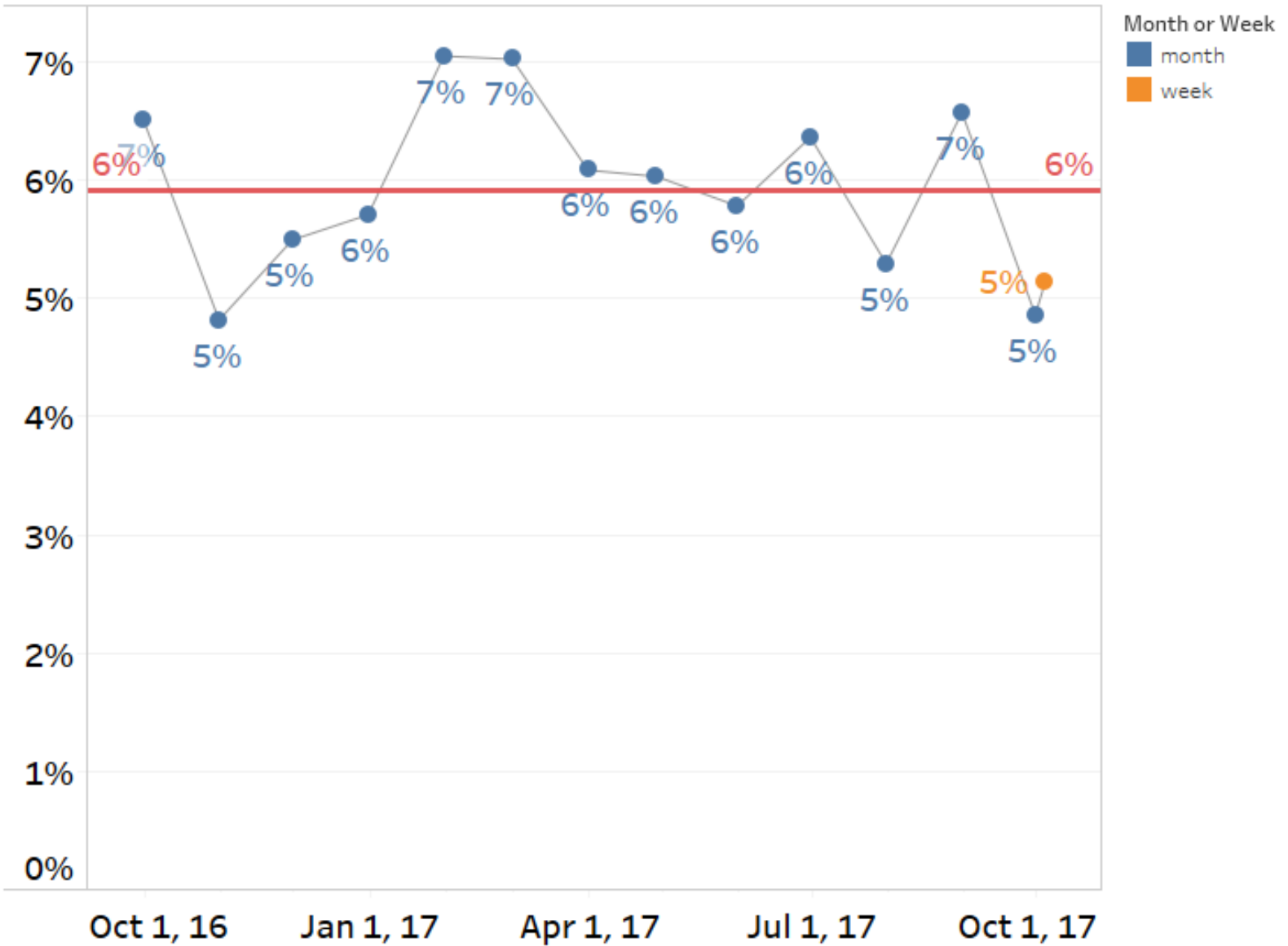
“You only have to do a very few things right in your life so long as you don’t do too many things wrong.”

Warren Buffett

% of AR that is Current (0-30 Days) - ACL Pt & Insurance



% of AR that is Current (91+ Days) - ACL Pt & Insurance





“There is nothing so useless as doing efficiently that which should not be done at all.”

Peter Drucker



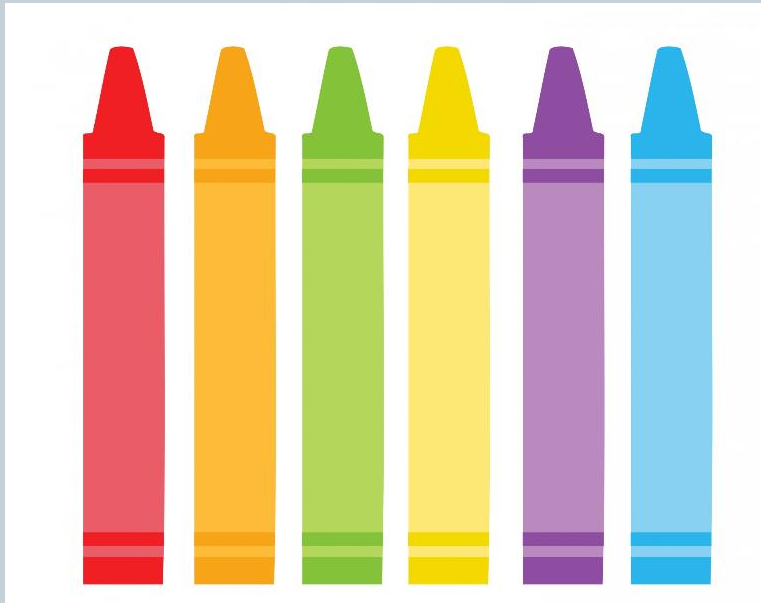
“Predicting rain does not count.
Building arks does.”

Warren Buffett



“Business is never so healthy as when, like a chicken, it must do a certain amount of scratching around for what it gets.”

Henry Ford



+

CONTEXT



Change

The word "Change" is displayed in a large, bold, sans-serif font. Each letter is a different color: 'C' is blue, 'h' is green, 'a' is orange, 'n' is dark blue, 'g' is yellow, and 'e' is purple. Below each letter, a hand is visible, holding it up. The hands are of various skin tones, suggesting a diverse group of people. The background is a plain, light gray.





Brandon Beshear

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Appendix

How to Calculate Productivity - Monthly



- Metric x Measure of Volume = Target Staff Hours
- Metric = 5.0 Staff Hours (Clinical & Non-Clinical)
- Measure of Volume = Procedure Count (e.g. 700)

$5.0 \times 700 = 3,500$ Target Staff Hours

$3,500$ Staff Hours / 173 Hours per Month (FTE)
= 20.2 FTEs (Target)

How to Calculate Productivity - Monthly



3,500 Staff Hours / 173 Hours per Month (FTE)
= 20.2 FTEs (Target)

Actual Staff Hours = 3,300 (or 19.1 FTEs)

Productivity = Target Staff Hours / Actual Staff Hours

Productivity = 3,500 / 3,300 = 106%

Productivity = Target FTEs / Actual FTEs

Productivity = 20.2 / 19.1 = 106% (or 1.1 FTEs Under)